

Company	Sapaad Pte. Ltd.
Digital Solution Name & Version Number¹	Sapaad Version 601 - Package 4
Appointment Period	15 September 2022 to 14 September 2023
Extended Appointment Period²	15 September 2023 to 14 September 2024

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
CRM inclusive of Call Center module & Caller ID integration		per license	1.00		
Loyalty module		per license	1.00		
Online Ordering with Website integration, Facebook, Instagram Ordering for Delivery & Pick Up		per license	1.00		
Food Delivery platform integration including Grabfood, Deliveroo, Foodpanda, and Last-Mile Delivery Platform integration including Lalamove		per license	1.00		
Inventory Module including Recipe management, Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc.		per license	1.00		
Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid		per license	1.00		
QR Code Ordering with Payment for Dine in & Takeaway		per license	1.00		
2) Hardware					
Kitchen Display System: Android OS 7.1 device, 2 GB RAM (15" or 21" touchscreen based on individual requirement) + Wall Mount		per unit	1.00		
3) Professional Services					
- Assisted Deployment					
- Configuration					
- Set-up					
- Customization					
- Hardware Installation					
Online Ordering One Time Integration Charge		per unit	1.00		
4) Training					
On Site Training and/or Remote Training based on merchant requirement		per man-day	1.00		
5) Others					
Not Applicable					
Total				\$ 5,348.87	\$ 5,348.87

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant