

Company	Refine Solutions Pte Ltd
Digital Solution Name & Version Number¹	WESS - Wellness Management Software Version 2.0 - Professional with Online Booking and Payment
Appointment Period	19 May 2022 to 18 May 2023
Extended Appointment Period²	19 May 2023 to 18 May 2024

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software 12 months subscription for WESS - Wellness Management Software 2.0 Professional with Online Booking and Payment. Modules include: * Appointment Management * Online Booking Management * Customer Relationship Management * Point of Sales * Package & Credit Management * Inventory Management * Online & Offline Payment Enabled * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Business Intelligence Dashboard & Reporting		per Location	1.00		
2) Hardware Hardware provided for use as part of this package: * EMV & PCI Compliant Payment Terminal or equivalent		Per Device	1.00		
3) Professional Services Account, Payment & Online Booking Setup		Per Hour	3.00		
Customer & Master Data Migration from CSV File		Per Hour	2.00		
Employees Commission Consultation & Setup		Per Hour	3.00		
4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Employees, Suppliers & Inventory, and Generate Sales Reports		Per Session	2.00		
5) Others Not Applicable					
Total				\$ 10,200.00	\$ 10,200.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant