

Company	VOLTADE PTE. LTD.
Digital Solution Name & Version Number¹	Voltade AI Chatbot Version 1 - Enterprise
Appointment Period	26 November 2024 to 25 November 2025
Extended Appointment Period²	26 November 2025 to 25 November 2026

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Unlimited seats, Includes AI model usage, Secure cloud hosting, Self-learn AI: Continuous improvement of knowledge base		Per Month	12.00		
Continuous Maintenance of custom mini apps, Priority Developer support with replies within 1 working day		Per Month	12.00		
2) Hardware Not Applicable					
3) Professional Services Customise 3-4 mini apps (e.g. product recommendation, contact form, booking form)		Man days	5.00		
Integrate with email or CRM		Man days	2.00		
Integrate with website		Man days	1.00		
Set up Authentication: Email one-time-password for AI chatbot consumers to log in and track their information		Man days	4.00		
Integrate with Transactional systems: Integrate with up to 3 custom APIs to pull transactional data such as order statuses and account balance for authenticated consumers		Man days	10.00		
Build knowledge base / SOPs		Man days	1.00		
UAT and Go Live		Man days	1.00		
4) Training Dedicated virtual meetings during first six weeks to train users how to get the most out of their AI chatbot		Man days	6.00		
5) Others Not Applicable					
Total				\$ 27,000.00	\$ 16,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant