Company	VOLTADE PTE. LTD.
Digital Solution Name & Version Number <sup>1</sup>	Voltade Al Chatbot Version 1 - Essentials
Appointment Period	26 November 2024 to 25 November 2025
Extended Appointment Period <sup>2</sup>	26 November 2025 to 25 November 2026

## Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
Software Unlimited seats, Includes AI model usage, Secure cloud hosting, Self-learn AI: Continuous improvement of knowledge base		Per month	12.00		
Hardware Not Applicable					
3) Professional Services Not Applicable					
Training Dedicated email support (within 3 hours response) during first two weeks to train users on getting the best out of their Al chatbot		Man days	2.00		
5) Others Not Applicable			Total	\$ 4.600.00	\$ 4.600.00

<sup>&</sup>lt;sup>1</sup>A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup>As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant