

Company	Freemansland Consultancy Pte. Ltd.
Digital Solution Name & Version Number¹	AiConvo - Starter
Appointment Period	13 March 2025 to 12 March 2026
Extended Appointment Period²	13 March 2026 to 12 March 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Generative AI Chatbot Solution on Company's Website Automated AI+ML Responses with 24/7 Support 12 Months Subscription - Up to 300 conversations/month - Monthly Report on Analytics & Conversations - Backend Dashboard - Continual Training of AI Chatbot's Knowledge Hub to LLM		per year	1.00		
2) Hardware Not Applicable					
3) Professional Services Setup of Generative AI Chatbot - Creation & Submission of Website Sitemap - Creation of AI Chatbot's Persona - Customise Bot UI - Reply in 100+ Languages - Personalise Recommendations - Generate Leads - Personalise by asking questions - User Insights & Reports - Live Agent Handover - Uploading of Datasheet (Client to Provide Data) - Training of AI Chatbot's Knowledge Hub - Configuration of AI Chatbot's Citation Features - Configuration of AI Chatbot's Anti-Hallucination Features - UAT & Deployment		per manday	7.00		
4) Training Training and Handover		per manday	0.50		
5) Others Not Applicable					
Total				\$ 4,800.00	\$ 4,800.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant