

Company	iNextLabs Pte. Ltd.
Digital Solution Name & Version Number¹	inFlow - Standard
Appointment Period	01 April 2025 to 31 March 2026
Extended Appointment Period²	01 April 2026 to 31 March 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software The Standard Package is specifically designed for SMEs seeking a cost-effective way to adopt Generative AI-driven customer engagement solutions. This package includes * Up to 5 customizable conversation flows * Supports 1,000 conversations per month * Cloud Infrastructure(Shared)		per year	1.00		
2) Hardware Not Applicable					
3) Professional Services The one-time professional services fee covers: * Onboarding – Guided setup for a smooth start. * Business Verification – Ensuring compliance and authentication. * Customization – Tailoring the AI solution to your specific needs. * Integrations – Connecting with your existing systems and tools for seamless operation		Man-days	1.00		
4) Training Portal training - Admins KB Management training for Admins Max Pax: 5		Man-days	1.00		
5) Others Not Applicable					
Total				\$ 5,888.00	\$ 5,888.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant