## DETAILS OF PRE-APPROVED DIGITAL SOLUTION

Company	Craft Creative Pte. Ltd.
Digital Solution Name & Version Number <sup>1</sup>	DM Craft Creative Digital Marketing Packages - Package 1 (SMA+ SEM) [3 months]
Appointment Period	19 December 2024 to 18 December 2025
Extended Appointment Period <sup>2</sup>	19 December 2025 to 18 December 2026

## Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1)	Software			0.00		
	Not applicable to Digital Marketing Packages		N.A	0.00		
2)	Hardware Not applicable to Digital Marketing Packages		N.A	0.00		
3)	Professional Services Digital Marketing Needs Analysis - Industry analysis - Competitor analysis - Current online presence evaluation - Business differentiation analysis		Per setup	1.00		
	Digital Marketing Strategy Development - Digital branding and marketing consultancy - Story conceptualization on digital marketing direction - Identifying target audiences - Strategic positioning and KPI development		Per setup	1.00		
	Digital Marketing Campaigns Social Media Advertising (SMA) - Up to 3 social media platforms					
	Select any 1 campaign objectives - Brand Awareness/ Reach / Traffic / Engagement / Video Views / Messages / Lead Generation / Conversions / App Installs - 3 - 6 x Videos/ Images campaign across 3 months - Creative inspirations - Ad Account Creation - New Ad Sets / Ad Group Setup - Ad Campaigns setup inclusive of audience targeting, objective setting, bidding adjustment and placement enhancement. - Media buy management - Campaign optimization with funnel strategies inclusive of A/B Testing. - Facebook Pixel and UTM Parameters setup - Setting up leads management tools such as Zapier, EDM Automation, SMS as required and integrate them with Website / Landing Page (We do not manage leads.) Social Media Campaign Management: - Campaign analysis		Per month	3.00		
	<ul> <li>Campaign optimisation</li> <li>Budget optimisation</li> <li>Recommend and restructure campaign</li> <li>KPI and ROAS:</li> <li>Leads: 10% to 50% increase</li> <li>Target ROAS: 100% - 300%</li> <li>(All estimated KPI calculation to be provided during strategy session with clients as it may varies depending on media buy, products/services, offering and website experience.)</li> </ul>		N.A	0.00		

<ul> <li>Search Engine Marketing (SEM)</li> <li>Keywords Research and Analysis</li> <li>Ad Account Creation</li> <li>Ad campaign set up including keyword optimization, target audience fine-tuning, creative caption building, ad group set up, and bidding set up.</li> <li>Media buy management</li> <li>Creative ad copies copywriting with A/B Testing for optimal conversion</li> <li>Campaign budget allocation management</li> </ul>				
<ul> <li>SEM Campaign Management</li> <li>Keywords performance analysis</li> <li>Regular negative keyword list development</li> <li>Campaign optimisation (keywords, ad copies, and bidding optimisation)</li> <li>Recommend and restructure campaign</li> <li>Landing Page design and development with copywriting (if required)</li> </ul>	Per month	3.00		
KPI and ROAS: 3% - 5% increase in CTR (To be discussed and agreed during strategy session with clients as it may varies depending on products/ services, offering and website experience.)				
Digital Assets Creation Social Media Marketing (SMA) across 3 months - 3 - 6 x Short videos (up to 40 seconds)/ Images - 3 - 6 x Ad copies copywriting	Per setup	1.00		
<ul> <li>Google Search Engine Marketing (SEM)</li> <li>- 1 - 8 Ad copies copywriting (depending on the strategy)</li> <li>- 1 - 8 Ad descriptions copywriting (depending on the strategy)</li> <li>- 1 x Landing Page and copywriting (if required)</li> <li>- 1 - 10 Stock photos (Inclusive)</li> </ul>	Per setup	3.00		
Review and recommendation - Weekly/monthly report - Weekly/ monthly campaign updates - Post campaign meeting - Post KPI campaign report with recommendations	Per month	3.00		
4) Training Handover Checklist Documentation	Per setup	1.00		
5) Others Not applicable to Digital Marketing Packages	N.A	0.00		
		Total	\$ 10,000.00	\$ 10,000.00

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
 <sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
 \* Qualifying cost refers to the supportable cost to be co-funded under the grant