

Company	VisionTech Pte Ltd
Digital Solution Name & Version Number¹	AI Customer Engagement - Package 4: AISales (Call)
Appointment Period	20 February 2025 to 19 February 2026
Extended Appointment Period²	20 February 2026 to 19 February 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software This solution is for the purpose of outbound call where - The AI will utilise outbound call to reach out to database of customers - The AI will outreach to cold leads to automate the engagement process with a clear call to action 1) Software AISales (Call) Version 1 (1 phone number) Module includes - Guided journey - Fixed user journey - Customised user journey - Outreach - Lead qualification - Redial to missed calls - Redial to rejected calls - Report - Call and audio transcript - participation willingness - Interest level - Sentiments - Availability - Call back - Already called back - Number of contacts - Number of contacts reached - Reach rate - Total number of calls - Average call durations - Total call time - Follow up - Support - Hosting maintenance & support - Number of call mins per month: 10,500		per year	1.00		
		-	0.00		
2) Hardware Not Applicable					
3) Professional Services Software onboarding		per man day	2.00		
System setup and configuration for lead management and communication channel setup (Call)		per man hour	8.00		
FAQ configuration		per man hour	6.00		
UAT and Go Live Support		per man hour	5.00		
4) Training System training		per man hour	6.00		
5) Others Not Applicable					
Total				\$ 36,000.00	\$ 16,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant