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| Company | Refine Solutions Pte. Ltd. |
| Digital Solution Name & Version Number¹ | WESS - Wellness Management Software Version 2.0 - Professional Plus with Loyalty Programme |
| Appointment Period | 19 December 2024 to 18 December 2025 |
| Extended Appointment Period² | 19 December 2025 to 18 December 2026 |

Standard Packaged Solution (ie. Minimum items to be purchased)

| Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost * (\$) |
|--|----------------|-------------|----------|---------------|------------------------|
| 1) Software 12 months subscription for WESS v2.0 - Professional Plus with Loyalty Programme. Modules include: * Appointment Management * Auto SMS Reminder * Point of Sales * Customer e-Sign & Email Receipt * Customer Relationship Management * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Inventory Management * Business Intelligence Dashboard & Reporting * Loyalty & Membership Management * Package & Credit Management | | per License | 1.00 | | |
| 2) Hardware Not Applicable | | | | | |
| 3) Professional Services Account Setup | | per Hour | 1.00 | | |
| Customer & Master Data Migration from CSV file | | per Hour | 2.00 | | |
| Employees Commission Consultation & Setup | | per Hour | 3.00 | | |
| 4) Training Onsite product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Loyalty & Membership, Employees, Suppliers & Inventory, and Generate Sales Reports | | per Man-day | 2.00 | | |
| 5) Others Not Applicable | | | | | |
| Total | | | | \$ 10,200.00 | \$ 10,200.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant